

# Catering Information

## Welcome:

Caterlink are specialist caterers within school, colleges and universities. Healthy eating is at the very heart of our approach to food. We wholeheartedly encourage balanced eating patterns within our schools. Investment in training and our policy of purchasing seasonal produce enable us to deliver exceptional value. For more information visit: [www.caterlinkltd.co.uk](http://www.caterlinkltd.co.uk)

## About the service:

Our menu's meet the government's current food based standards. They provide well-balanced healthy choices and are available at the following service times:

- Breakfast: 8.00am – 8.30am
- Break 10.20am – 10.40am
- Lunch 12.20 – 12.50pm

All food is prepared and cooked daily by our dedicated team of professionally qualified caterers. We are committed to using ingredients with assured provenance from local and regional suppliers. In addition, we use produce with high standards of animal welfare such as using RSPCA freedom free-range eggs. We only sell drinks that comply with the food-based standard. Our policy is to provide drinks with no additives, added sugar or synthetic sweeteners.

## Food Safety:

We have stringent food safety systems in place and our kitchens are inspected annually by the European Safety Bureau, an independent food safety & Health & safety consultancy. Carlisle County Council are signed up to the national hygiene rating scheme and conduct inspections to inspect the following:

- How hygienically the food is handled (safe food preparation, cooking, cooling & storage)
- The condition of the structure of the premises (cleanliness, repair, layout, lighting & ventilation)
- How food safety is managed and documented.

Our current food hygiene rating is 5 - Very Good, the highest that is attainable.

## ParentPay:

Parent pay is an online payment service that enables you to pay for school meals. Parents set up a secure on-line account and credit money to the card as they choose. There are many extra benefits to using this system as it removes the need for students to carry cash at all, and ensures the students eat in school.

Parent pay enables parents to make payments via the following two options:

1. Online payments – You can top up your parent pay account online using any major debit or credit card including visa, MasterCard / Maestro.
2. Cash payments with Paypoint – If you need to pay in cash you can do so through paypoint in over 30,000 stores across the UK.

For more information, please see the schools FAQ sheet or visit [www.parentpay.com](http://www.parentpay.com)